



**INFORMATION**

**Dear Guest,**

It is a pleasure for us to welcome you in Airport Hotel Budapest \*\*\*\*.

We very much appreciate your decision to choose our Hotel and we trust that you will enjoy your stay with us.

The staff of the Airport Hotel Budapest \*\*\*\* aims to serve your comfort. Should you have any request, question or comment, please do not hesitate to contact us by telephone or at the Front Desk.

We would like to draw your attention to the dental service that operates on the hotels building. For appointments, please check with the dental office during opening hours.

We wish you a pleasant and relaxing stay.

**Kind regards**



*Koloszár Krisztián Ákos*

Szállodaigazgató / General Manager / Hotel Direktor

# Telephone information

<b>Reception</b>	<b>101,102</b>
<b>Restaurant, Room Service</b>	<b>113</b>
<b>For room to room calls</b>	<b>please dial 3 + the room number</b>
<b>For local calls dial</b>	<b>0 + telephone number</b>
<b>For domestic calls dial number</b>	<b>0 + 06 + area code + telephone number</b>
<b>For international calls dial number</b>	<b>0 + 00 + country code + telephone number</b>

*The calls are to be automatically charged to your room and can be paid at the reception upon your departure.*

## **WI-FI**

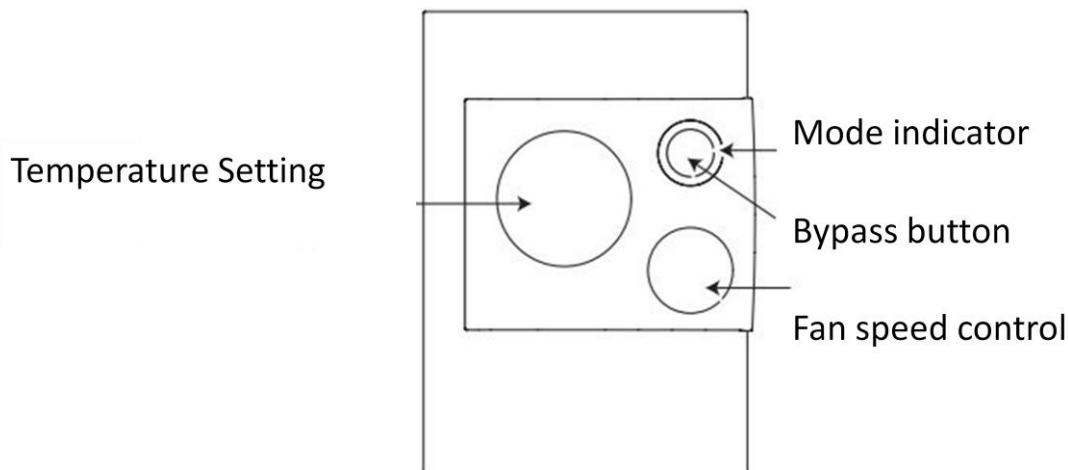
<b>Name of the network:</b>	<b>AIRPORT_HOTEL_FREE</b>
<b>Password:</b>	<b>airport1</b>

## Hotel information A-Z

**Adapter:** travel adapters are available at the Front Desk.

**Air Conditioning in Conference Rooms:** All of the conference rooms are air conditioned. You can find the temperature panel on the wall and can set-up the temperature with this device.

**Air Conditioning in Guest Rooms:** All of our rooms are air conditioned. To use the air conditioning in your room, ensure the room key card inserted into the slot on the wall near the door to start the electricity. Turn the air conditioning off or on, and adjust the temperature higher or lower, using the arrows on the temperature panel. A child lock can also be switched on with the small green-light button.



**Air Conditioning in Public Areas:** The Restaurant, Bar, Lobby and Wellness areas are all equipped with centrally controlled air conditioning.

**Airport Shuttle Service:** Available 24 hours a day free of charge, to and from the Airport. Please contact the reception to book the shuttle service. Both terminals of the Airport are within 5 minutes of the Hotel. Our busses drive every 30 minutes from the hotel to the airport.

**Alarm Clock:** The TV set can be programmed to act as an alarm clock, or please contact reception for wake-up service. (Phone: 101, 102)

**Balcony / Patio:** Almost all of the guest rooms are equipped with a balcony or patio. Since smoking is prohibited in all guestrooms, please use the balcony or patio for smoking. Restaurant offers patio seating as well.

**Bar:** Our Lobby bar is the only smoking area in the Hotel, open 24 hours a day, 7 days a week. We offer wide range of alcoholic and non-alcoholic beverages.

**Bathrobe:** We provide bathrobes for a deposit of 20 € for in-room use. Please contact reception or the housekeeping staff on your floor.

**Bathroom:** In every guestroom there is a separate bathroom and toilet. You may request a bathroom with a bathtub or shower, or a bathroom with handicapped access.

Separate toilet- All of our rooms are equipped with a separate toilet and bathroom.

Bathtub- Most of our rooms is equipped with a shower, but upon request, we may also be able to provide a room equipped with a bathtub.

Shower: Most of our rooms are equipped with a shower.

Sink and shelf next to the sink

Bathmat

A full body mirror on the wall of the sink in the bathroom.

Plugs for razors are available next to the hair dryer.

Cosmetic mirror

Glass

Shower gel and shampoo: Please find these items in the soap dish.

Shower cap

Facial tissues

Additional toilet paper

Chair (on request we provide extra chair in the bathroom)

**Bed:** Our beds are equipped with anti-stress mattresses.

**Bed Linens:** During the day, if you need additional or clean bed linens or blankets, or if you need clothing ironed, please ask our housekeeping staff.

**Bellhop Service:** If you need assistance with your luggage please contact reception.

**Bible:** Available in the nightstand in your room.

**Blanket:** We have Billerbeck blankets, sized 140 X 200 cm.

**Booster and child seats:** These things are available in the restaurant.

**Breakfast:** Our restaurant offers a full buffet breakfast from 6 a.m. to 10 a.m. every day. Prior to 6 a.m., we offer a continental breakfast. This is available 24 hours a day. If you would like to have breakfast in your room, please contact the restaurant at extension 113 for room service. A service charge applies.

**Business Centre / Internet Terminal:** In the bar area you will find a Guest Internet terminal with airline check-in facilities. We also offer business centre services. Please contact reception for assistance.

**Bus Parking:** There are three designated bus parking spaces, located in the front off the hotel.

**Charging station:** we can charge your mobile device or lap top on request. Please turn to our Front Desk for more information.

**Cribs:** For children under 4 years of age our hotel provides child beds, linens and toys. For more information contact our reception. **Booster and child seats** are provided in the restaurant.

**Childcare and Babysitting Services:** Available upon request. Programming provided by a professional babysitter for request. A Leisure room for children - equipped with toys - it also available on the ' -1 ' floor. Please contact [sales@airporthotel.hu](mailto:sales@airporthotel.hu) to place an order for these services.

**Cleaning:** Your room is cleaned every day. Bed linens and towels are changed every three days. If you need additional cleaning, please contact reception.

**Coffee Shop / Lobby Bar:** Serves coffee and cake specialities, as well as ice-cream during the summer season. This Bar is open 0-24 every day.

**Computer:** We provide an internet terminal in the Coffee Shop area with printer facility.

**Computer support:** Our staff stays at Your service to assist You with your computer.

**Concierge Service:** Please contact our Concierge in the Front Office 0-24 every day. We can help you to book tickets or give tips to make a trip

**Conference Rooms:** Our large conference room of 168 m<sup>2</sup>. Two additional meeting rooms, of 50 m<sup>2</sup> each, are also available. The large conference room can be divided into four sections, each 37-47 m<sup>2</sup> in size. The meeting rooms have natural lightning and are equipped with drapes. They are also air-conditioned and they open on to a patio. Technical equipment such as beamers, screens, bulletin board, flipcharts, pens, lectern, plugs and a conference telephone are available upon request. Additional business services (computing, scanning, printing, copying, internet access and, upon request secretarial services) as well as meeting planning and a conference concierge service are also available. For enquiries please contact [sales@airporthotel.hu](mailto:sales@airporthotel.hu).

**Credit Cards:** We accept VISA, MASTER CARD, EURO CARD, MAESTRO and AMEX.

**Currency Exchange:** Our hotel does not deal with exchange service. You may pay for your room either in EUROS or in HUF. We will prepare your bill, and return any change owing, in the same currency with which you paid.

**Curtains:** The windows in every guestroom are equipped with full-width curtains and drapes.

**Departure:** Check-out time is 11a.m. If you wish to stay longer in your room on the day of departure, please contact reception. Up until 6 p.m. an extra charge will apply.

**Disabled Services/Room:** The hotel is designed to meet the needs of our guests arriving with certain disabilities. We offer two rooms for handicapped guests with special furnishing and bathroom set up.

**Doctor:** If you need medical assistance please contact reception at 101 or 102.

**Doors:** Doors are soundproof and equipped with an internal lock.

**Drink Service:** Please find a mini bar in your room or dial 113 for our 24-hours drink service through our room service department.

**Dry Cleaning:** Return services, please contact the reception in the daytime.

**Dust-bin:** A dust-bin is located under the bathroom shelf and next to the window in every room.

**Electricity:** To have electricity in your room put your room key card into the slot on the wall next to the door. When the key card is working, all the lights can be switched on. There is a central switch next to the bed and next to the bathroom.

**Elevators:** Two guest elevators are located next to the main entrance. The elevators are maintained regularly to meet safety standards.

**Fax:** Available for additional charge. For further information, contact reception 24 hours.

**Fitness Centre – Gym:** Our 150m<sup>2</sup> wellness centre offers the perfect place for relaxation and recreation with a Jacuzzi, sauna and fitness-room. The fitness centre is available 24 hours a day for our guests seeking active relaxation. The door of the fitness centre opens with the guest's room key card. The sauna switches on in every two hours, but guests can control it for their comfort with the panel outside Sauna door.

Coins for solarium are available at the Front Desk in 24 hours.

The Gym is equipped with the following machines: Runner bench, Cycle, Treadmill, Multifunctional Cardio-Machine, Abdominal bench.

**Furniture in Deluxe Double / Single room:** Two arm chairs, two twin beds, desk-bureau with internet connection, lights and plugs, coloured LCD-television, minibar-fridge, laptop-sized safe deposit box, night desk.

**Guest-Questionnaire:** We need your opinion and feedback to help us maintain the best service possible and to ensure your comfort. Your response will help us in our work. Should you find the service inadequate for any reason, please mention this to the front desk staff to allow us the opportunity of addressing your concerns. We always appreciate knowing when our guests have found the service great as well. If any of our staff members provided you with exceptional service, please let our management team know so that they may pass on the compliment.

**Hair dryer:** All of our rooms are equipped with a hair dryer.

**Internet:** Cable internet access is available in our guestrooms free of charge. For a cable please contact reception. WIFI is available in the public areas and conference rooms free of charge.

**WI-FI**



**Name of the network:** **AIRPORT\_HOTEL\_FREE**

**Password:** **airport1**

**Ironing:** Available 24 hours a day. Please contact reception desk staff to arrange for housekeeping to collect your clothing for pressing. After ironing the clothes will be returned to your room. You can find the laundry and ironing pricelist in your wardrobe.

**Key Card:** You can open your room with the key card. To use the electronic appliances and air conditioning, put your key card into the slot on the wall near the door. The key card is a magnetic strip card with a special code on it. Please have your room key with you at all times, because it helps to identify you and by the check-out hand down in the reception. If you lose or damage it please contact reception immediately at 101 or 102.

**Laundry Service:** For laundry and ironing service, please fill out the laundry list from found in the wardrobe. Laundry collected at any time will be returned within 24 hours. Our hotel offers dry cleaning services as well. Please contact the front desk to place an order. In case of any loss or damages we will take responsibility.

**Lobby:** Our atrium-style spacious lobby with bar service available offers comfortable sofas for your use while you wait for the shuttle or for a business meeting. The plants and brightness of this area can energize your whole day.

**Luggage rack:** Available in each room next to the desk.

**Luggage storage:** If you wish to leave your luggage in the hotel after check-out before your departure contact reception and we will store your luggage in our luggage room free of charge.

**Maintenance service:** We provide it every day from 6 a.m. If you need technical assistance please contact reception.

**Map:** Free copies of the city centre are available at the reception desk.

**Medicine:** We hope that you will not need medicine while you are with us, but, if necessary we can provide some basic medication and first aid items at the reception desk.

**Messages:** If a message has been left for you a message sign will appear in the right-hand corner of your television-screen. You can read it on the screen.

**Minibar:** The offer our minibar along with the pricelist, are indicated in the three-sided menu located on the desk next to the television set. The minibar refrigerator is built into the desk. The minibar is checked and replenished daily. Charges for your minibar consumption will appear on your room account and are payable upon check-out.

**Mirror:** Full-length mirrors are located in the bathroom and next to the wardrobe.

**Newspapers:** We offer *Where* magazine which provides Budapest event listing in every guestroom. Please contact reception if you are unable to locate this in your room. Daily newspapers, along with magazines are available at the reception desk.

**Notepad and pen:** Please find these items in the desk in your room.

**Parking lot and garage:** Our hotel has a private parking lot which hotel guests may use free of charge. 25 additional parking spaces are available in our garage for an extra charge of 500 HUF / night. The entrance to the garage is next to the parking lot entrance. For long-term parking please check our rates at the reception desk. We have three bus parking place.

**Pets:** Your pet is welcome in our hotel for a surcharge of 10 EUR per night.

**Photocopy:** Please contact reception for further information and charges.

**Pillows and hygienic pillow cases:** Our guest rooms are Billerbeck pillows (size of 50 X 70 cm). Anti-allergic pillows along with different-sized pillows are available at the reception desk upon request.

**Postcards and souvenirs:** Available for purchase at the reception desk and near the reception in our exhibition-case shop you can find some items.

**Radio:** Please find the radio channels listed among TV programs.

**Razors:** Available for purchase at the reception desk.

**Reception / Front Desk:** Open 24 hours. Continuous check-in and check-out are available. Reception is your first point of contact for business services, information brochures, programs, and dining reservations. Stationery items (for example envelopes and folders) are also available at the front desk.

**Relaxation room:** Located next to the sauna and equipped with showers and desk chairs.

**Restaurant:** Open 24 hours a day. You can find a wide selection on our Menu – dishes representing the newest, most exciting trends, as well as traditional and local features, and also healthy menu choices. You may order from a la carte at any time. We also offer a full buffet breakfast from 6 a.m. to 10 a.m. Outside of these hours we offer continental breakfast.

**Rooms:** 101 Deluxe Double rooms (each 25m<sup>2</sup>) with separate WC and bathroom; 4 Junior Suites (each 33 m<sup>2</sup>) with a separate living room and a bedroom; 3 Apartments (each 50 m<sup>2</sup>) with a separate living room, bedroom, hall and studio kitchenette.

**Room Safe box:** All of our rooms are equipped with notebook sized safe boxes under the TV set. To lock your room safe use a four-digit code of your choice. Should you have any questions please ask the Front Desk.

**Room Service:** The hotel restaurant is open 24 hours a day. Room service is available for an extra charge. The room service menu may be found on the desk in the three-sided menu holder. Dial 113 to order your meal.

**Sauna:** A Finn-style sauna is available 24 hours a day in the wellness area on the "-1" floor free of charge. Use your room key card to enter the wellness area. The sauna automatically switches on every two hours but can also be controlled by guests, using the control panel outside the cabin.

**Sewing service:** We offer a skilled professional seamstress during weekdays between 6 a.m. and 4 p.m. Please contact reception for further information and to place an order.

**Shoe shine:** Available in every guest room. Shoe shine machine is available next to the reception desk.

**Shop:** Located next to the reception desk. The hotel shop offers sanitary products, souvenirs and entertainment items.

**Shuttle Service:** Available 24 hours a day free of charge, to and from the Airport. Please contact the reception to book the shuttle service. Both terminals of the Airport are within 5 minutes of the Hotel. Our busses drive every 30 minutes from the hotel to the airport.

**Slippers:** Available upon request. Please ask at the reception desk.

**Solarium / Tanning:** Available 24 hours a day in the wellness area on the "-1" floor. The wellness area can be opened with the room key card. The solarium works with coins, available for purchase at the reception desk.

**Taxi:** We will be happy to assist you in ordering a taxi. Please contact reception.

**Telephone:** Please find telephone charges and information next to the telephone. In-house calls are free of charge. For a city line, touch '0'. Charges for any outside lines dialled will automatically appear on your room account, payable upon check-out.

**Toothbrush:** Available for purchase at the reception.

**Towels:** We provide a bath towel and face towel in every guest room. Sauna towels are available upon request. Please contact Front Desk for further towel request.

**Turn down service:** Maids are changing the towels and re-making the bed linens according to your need after 16:00 p.m. every day.

**TV:** LCD coloured television set offers a wide range of channels, the list of the channels are below the remote control in the rooms.

**Umbrella:** Available upon request at reception.

**VIP card:** After minimum 5 nights of stay you are entitled to get a VIP discount. We provide further information at the Front Desk.

**Wake-up service:** You can program the alarm clock in your TV by pushing Menu 'I' under program 4. Please note that if you program the alarm clock yourself in this way, it will be heard only in your room. If you need further assistance please ask our reception for a wake-up call.

**Wardrobe:** Equipped with shelves and hangers: four skirt hangers and four suit hangers. An extra blanket is located in the wardrobe. A clothes bag, shoehorn, shoeshine and sewing kit can be found on the second shelf of the wardrobe at eye level.

**Washable Bedding:** On request, we provide bedding for each person in the room.

**Wellness area:** Available 24 hours a day on the '-1' floor. Enter with your room key card. A sauna, solarium, gym, and Jacuzzi, are available

for the guests. A separate fitness room, equipped with wall bars, fit-balls, and a mirror, is perfect for aerobic training.

**Windows:** All of the windows are soundproof with plastic jambs.

**WI-FI:** We ensure free WI-FI connection all of the hotel areas.

**Name of the network:** **AIRPORT\_HOTEL\_FREE**

**Password:** **airport1**

## TV csatornák/TV channels

1	Duna World	28	France 24 (English)	55	Tele 5
2	Duna HD	29	Euronews Hungarian	56	ZDF Info
3	M4 Sport HD	30	TV5 Monde Europe	57	ZDF
4	M1 HD	31	France 24 (French)	58	KiKA
5	Spektrum Home	32	Rai News 24	59	3 sat
6	Fem 3	33	Rai 3	60	RTL 2
7	Zenebutik	34	Rai 2	61	RTL Television
8	Izaura TV	35	Rai 1	62	Doku
9	RTL Klub	36	Euro News French	63	Pro 7 Maxx
10	TV 2	37	1 TV Rus Europe	64	Sat 1 Gold
11	M5	38	NTV MIR	65	Welt
12	M2 HD	39	Rossiya 24	66	kabel eins
13	Moziverzum	40	RTR	67	Pro 7
14	Spíler 2	41	TV RUS	68	Sat 1
15	TV Paprika	42	THT	69	n-tv
16	Sport 1	43	Al Jazeera	70	VOX
17	Hír TV	44	Al Jazeera Mubasher	71	Deluxe Music
18	Spíler TV	45	Al Jazeera Documentary	72	Nickelodeon AT
19	ATV	46	CCTV-4	73	Comedy Central AT
20	Film Café	47	Zwei Music Television	74	Euronews German
21	Sport 2	48	One Music TV	75	Eurosport 1 Deutschland
22	BBC Wold News	49	My TV Plus	76	ORF 2
23	Bloomberg Europe TV	50	TVP Polonia	77	Hitradio 2 ÖR
24	CNN International	51	Radio Italia Trend TV	78	Nitro
25	TRT World HD	52	TV International HB	79	RTL Plus
26	CGTN	53	Radio Italia	80	Super RTL
27	CGTN Documentary	54	Polonia 1		

